Global Proficiency Testing Company – GPTC

General Terms

1. All participants in United Arab Emirates will be charged 5% VAT on the invoice amount. Also, if applicable shipping charges can be added in the invoice.

2. All participants out of UAE will be charged courier charges for sample delivery, unless they arrange their shipment by themselves. Out of UAE participants will not be charged VAT.

3. **Overseas customers** are reminded that it is their responsibility to ensure that they have met all local customs and Health regulations relating to the importation of proficiency testing materials. This includes providing requested information to local authorities, obtaining import permits where required, and payment of all importation-related fees, duties and charges. GPTC will make every effort to provide information to assist with importation, however, takes no direct responsibility for any delays in importation or importation failures.

4. If the participant has more than one branch, each branch needs to register separately to meet the confidentiality requirements of ISO/IEC 17043: 2023

5. If samples are required for more than one branch, each branch should be registered separately with complete details.

6. Test methods are suggested for consistency purpose, however, if required, any other equivalent international method can be used for testing.

7. Sample delivery will be arranged after payment is received and sufficient participants have registered for the round.

8. Detailed “Instructions to participants” will be available to download for each participant after payment of participation fees.

9. Sample will be dispatched on scheduled dates, after payment and participant would be required to confirm receipt on the portal. After confirmation they will have access to the table for uploading the testing results.

10. Upon completion of a PT round each participant will receive a detailed “PT report” and “Certificate of Participation”

11. Scheduled “PT round” can be postponed / re-scheduled if minimum nos. of required participants are not available